

# **Municipality of Strathroy-Caradoc**

## **Council Workshop**

### **Minutes**

**Tuesday, October 1, 2024**

**5:00 p.m.**

**Council Chamber**

**Strathroy-Caradoc Municipal Office**

**52 Frank Street**

**Strathroy, ON**

Present: Mayor Colin Grantham  
Deputy Mayor Mike McGuire  
Councillor John Brennan  
Councillor Frank Kennes  
Councillor Steve Pelkman  
Councillor Donna Pammer  
Councillor Sandi Hipple  
Councillor Greg Willsie  
Councillor Brian Derbyshire

Also Present: Jennifer Pereira, Deputy Clerk/Lottery Licensing Officer  
(Recorder)  
Brianna Hammer-Keidel, Director of Legal and Legislative  
Services/Clerk  
Bill Dakin, Director of Financial Services/Treasurer  
Rob Lilbourne, Director of Community Services  
Doug Payne, Director of Human Resources  
Mark Ortiz, Director of Engineering & Public Works

Others Present: Chris Loreto – Engagement Principal, StrategyCorp Inc.  
Julie Gonyou – Engagement Manager, StrategyCorp Inc.  
Nabiha Chowdhury, Engagement Analyst, StrategyCorp Inc.  
Komal Ayub, Engagement Analyst, StrategyCorp Inc.

#### **1. Roll Call**

Mayor Colin Grantham joined the meeting at 4:59 pm.

Deputy Mayor Mike McGuire joined the meeting at 4:59 pm.

Councillor John Brennan joined the meeting at 4:59 pm.

Councillor Frank Kennes joined the meeting at 4:59 pm.

Councillor Steve Pelkman joined the meeting at 4:59 pm.

Councillor Donna Pammer joined the meeting at 4:59 pm.

Councillor Sandi Hipple joined the meeting at 4:59 pm.

Councillor Greg Willsie joined the meeting at 4:59 pm.

Jennifer Pereira, Deputy Clerk/Lottery Licensing Officer (Recorder) joined the meeting at 4:59 pm.

Brianna Hammer-Keidel, Director of Legal and Legislative Services/Clerk joined the meeting at 4:59 pm.

Bill Dakin, Director of Financial Services/Treasurer joined the meeting at 4:59 pm.

Rob Lilbourne, Director of Community Services joined the meeting at 4:59 pm.

Doug Payne, Director of Human Resources joined the meeting at 4:59 pm.

Mark Ortiz, Director of Engineering & Public Works joined the meeting at 4:59 pm.

**2. Declaration of Pecuniary Interest**

None.

**3. Approval of Agenda**

**Moved by** Councillor Pelkman

**Seconded by** Councillor Hipple

**THAT:** the October 01, 2024 Council Workshop Agenda be approved as circulated.

**Carried**

**4. Service Delivery Review - Current State Report**

StrategyCorp presents to Council a summary on the outcome during the engagement session. The final report will come back to Council in early

November. They requested Council direction on items that they would like to be reviewed in more depth.

After some discussion, Council gave StrategyCorp direction to take a deeper dive into specific items such as but not limited to evaluating County Services, tech enablement, Human Resources Strategy, Customer Service, improve the Building and Planning process, project management support and functional alignment. Strategy Corp indicates that all aspects will be included in the final report.

Councillor Brian Derbyshire joined the meeting at 5:12 pm.

**Moved by** Deputy Mayor McGuire

**Seconded by** Councillor Kennes

**THAT:** the Service Delivery Review - Current State Report be received for information.

**Carried**

**5. Schedule of Meetings**

**6. Adjournment**

**Moved by** Councillor Kennes

**Seconded by** Councillor Derbyshire

**THAT:** the October 01, 2024 Council Workshop Agenda adjourn at 6:24 p.m.

**Carried**

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Mayor

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Clerk