

# NFPA 1720

## Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations, and Special Operations to the Public by Volunteer Fire Departments

Demand Zone*	Demographics	Minimum Staff to Respond**	Response Time (minutes)***	Meets Objective (%)
Urban area	1,000 people per sq. mi.	15	9	90
Suburban area	500–1,000 people per sq. mi.	10	10	80
Rural area	500 people per sq. mi.	6	14	80
Remote area	Travel distance ≥ 8 mi.	4	Directly dependent on travel distance	90
Special risks	Determined by authority having jurisdiction (AHJ)	Determined by AHJ based on risk	Determined by AHJ	90

\* Jurisdiction can have more than one demand zone.

\*\* Minimum staffing includes members who respond from the AHJ's department and automatic aid.

\*\*\* Response time begins upon completion of the dispatch notification and ends at the time interval that's shown in the table.