



POLICE SERVICES BOARD REPORT

Meeting date: August 20, 2024
Department: Police Services
Report No.: POL-2024-19
Submitted by: Deputy Chief Brent Cushman
Approved by: Jennifer Pereira, Police Board Secretary
SUBJECT: Transfer of Middlesex County PSAP to SCPS – Update Summary

RECOMMENDATION: THAT: The Board receive Report POL-2024-19 for information.

BACKGROUND

In January 2024, a request was made to Chief Campbell by Middlesex County about the possibility of transferring all County based 9-1-1 calls, outside the City of London, to the PSAP at Strathroy-Caradoc Police Service. A detailed review was undertaken to assess the feasibility of this potential transfer.

COMMENTS

On Tuesday August 13, 2024 Deputy Chief Cushman and Communications Supervisor Holmes will be attending the Middlesex County Council Meeting to present the proposal and be available to answer any questions. Should the recommendation be accepted and passed by County Council, a full Contractual Agreement will be completed, with an implementation date of Tuesday September 10, 2024.

Deputy Chief Cushman and Communications Supervisor Holmes have facilitated the necessary equipment and staffing requirements upon acceptance by County Council. These changes include 1 additional full communicator workstation within the Communications Centre and add 2 Full Time Equivalent (FTE) positions be created, to fully staff a third Communicator from 11am – 7pm weekdays and 7am-7pm on weekends.

The fee structure for 2024 is set prorated at \$120,000. Annual contract increases would be tied to Civilian Collective Bargaining Agreement increases. This will ensure that costs associated to this agreement are adequately funded and are not borne by the Municipality of Strathroy-Caradoc.

It is recommended that the Board review the attached DRAFT Contractual Agreement for information.