

Letter of Agreement for the Activation of Tiered Response

The Strathroy Caradoc Fire Department agrees to respond to the medical emergencies as outlined in Appendix F within the County of Middlesex County when tiered by London Ambulance Communications Centre (ACC) on behalf of Middlesex-London Paramedic Service.

- a) London Ambulance Communications Centre will tier Strathroy Caradoc Fire Department within sixty (60) seconds of committing the call to the ACC System for all call types identified in Appendix A, only if additional time criteria has not been selected.
- b) This agreement acknowledges that fire emergencies take precedence over requests for medical response. The Strathroy Caradoc Fire Department can cancel a medical tiered response at any time.
- c) During emergencies declared under Middlesex County or local municipal Emergency Response Plan, the emergency takes precedence, and this Letter of Agreement may be amended as necessary.
- d) In the event of a conflict or the need to clarify issues arising from this agreement, the parties agree that they will first attempt to resolve such issues at an operational level. Failing which and for any other purposes regarding this Letter of Agreement, the following individuals shall be the contacts for formal resolution.

Contact for Paramedic Service:
Neal Roberts
Chief of
Middlesex-London Paramedic Service.

Contact for Fire:
Brent Smith
Fire Chief, Strathroy Caradoc Fire Department

- e) In the event of a change in the Fire Dispatch Centre or Fire Boundary area, the Fire Department agrees to notify London ACC of the change.
- f) This agreement shall commence on the date signed by both parties and continue on an annual basis, renewed automatically unless terminated in writing effective thirty (30) days from the date of receipt of the official notice.

For the Strathroy Caradoc Fire Department

Stephen Beasley, Acting Fire Chief

Date

Colin Grantham, Mayor, Strathroy-Caradoc

Date

Brianna Hammer-Keidel, Clerk, Strathroy-Caradoc

Date

For Middlesex-London Paramedic Service.

Paramedic Service Chief Neal Roberts

Date

- Strathroy Caradoc Fire Department - FIRE DEPARTMENT
Tiered Response Criteria

	TIER	TYPE OF CALL	If EMS RESPONSE GREATER THAN	CODE PRIORITY
1	NO	Abdominal Pain	0 Minutes	Select Code
2	NO	Allergy Reaction	0 Minutes	Select Code
3	NO	Back Pain	0 Minutes	Select Code
4	NO	Behavioral Problems	0 Minutes	Select Code
5	NO	Bleeding (Non-Traumatic)	0 Minutes	Select Code
6	NO	Bleeding in Pregnancy	0 Minutes	Select Code
7	NO	Breathing Problems	0 Minutes	Select Code
8	NO	Burns	0 Minutes	Select Code
9	YES	Cardiac Arrest / VSA	0 Minutes	Code 4
10	NO	Chest Pain / Heart Problem	0 Minutes	Select Code
11	NO	Child Birth / Labour	0 Minutes	Select Code
12	NO	Choking	0 Minutes	Select Code
13	NO	Convulsions/Seizure	0 Minutes	Select Code
14	NO	Diabetic Problem	0 Minutes	Select Code
15	NO	Electrocution	0 Minutes	Select Code
16	NO	Environmental Exposure - Heat	0 Minutes	Select Code
17	NO	Environmental Exposure - Cold	0 Minutes	Select Code
18	NO	Eye Problems	0 Minutes	Select Code
19	NO	Falls	0 Minutes	Select Code
20	NO	Generally Unwell	0 Minutes	Select Code
21	NO	Headache	0 Minutes	Select Code
22	NO	Inhalation	0 Minutes	Select Code
23	YES	MVC – Enclosed Seating	0 Minutes	Code 4
24	YES	MVC – Exposed Seating	0 Minutes	Code 4
25	YES	MVC – Person Struck	0 Minutes	Code 4
26	YES	MVC – Unknown Details	0 Minutes	Code 4
27	NO	Near Drowning	0 Minutes	Select Code
28	NO	Overdose	0 Minutes	Select Code
29	NO	Stroke / CVA	0 Minutes	Select Code
30	NO	Trauma (Blunt) / Assault	0 Minutes	Select Code
31	NO	Trauma (Penetrating) / Wound	0 Minutes	Select Code
32	NO	Unconscious /Decreased Consciousness	0 Minutes	Select Code
33	NO	Unknown	0 Minutes	Select Code

34	YES	Code 4	Farm Accidents
35	YES	Code 4	Industrial Accidents

CACC use only:
Response Plan Name: