Ministry of Transportation

Ministère des Transports

Associate Deputy Minister's

Transportation Safety Division

Bureau du sous-ministre associé Division de la sécurité en matière de

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transport

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MEMORANDUM TO: Richard Stubbings

Assistant Deputy Minister, Public Safety Division

Ministry of the Solicitor General

FROM: Marcelle Crouse

> Associate Deputy Minister Transportation Safety Division Ministry of Transportation

DATE: March 24, 2023

RE: **Online Temporary Driver's Licence**

This memorandum is to advise the policing community across the province that the Government of Ontario is introducing a new online channel for eligible driver's licence holders to obtain an online Temporary Driver's Licence (TDL). This is part of the government's plan to cut red tape and put people first by making digital services more accessible.

Effective March 27, 2023, Ontario driver's licence holders whose driver's licence has been suspended due to unpaid fines, may pay their fines and driver's licence reinstatement fees online at https://www.ontario.ca/page/paying-defaulted-fines-anddrivers-licence-reinstatement. Following payment, they will receive an online TDL to download, print and carry with them when driving their vehicle and until they receive a new driver's licence card in the mail (see Appendix 1 for a sample of an online TDL).

If a driver's licence holder is not eligible to drive after their fines and fees are paid online, they are alerted when completing the online payment of fines and fees that they are not eligible for an online TDL and must contact ServiceOntario for more information.

Currently, driver's licence holders with a suspended driver's licence as a result of unpaid fines, may pay their fines and reinstatement fees in-person at a ServiceOntario centre or online at https://www.ontario.ca/page/paying-defaulted-fines-and-driverslicence-reinstatement. Following payment of fines or fees, either in-person or online, an eligible driver's licence holder must visit a ServiceOntario centre in-person to obtain a

TDL (see Appendix 2 for a sample of a current TDL available in-person at a ServiceOntario centre).

An eligible driver's licence holder may expect to receive a "Notice of Outstanding Licensing Requirements" including a TDL within a few weeks from the date of payment of defaulted fines or reinstatement fees (see Appendix 3 for a sample of a current Notice of Outstanding Licensing Requirements including a TDL). An eligible driver's licence holder may also expect to receive a new driver's licence card within four to six weeks from the date of payment of defaulted fines or reinstatement fees.

The introduction of an online TDL allows eligible driver's licence holders to download and print a TDL at home and to drive immediately after paying fines and fees online. The existing in-person service channel at a ServiceOntario centre for payment of defaulted fines and reinstatement fees to obtain a TDL will continue to be available.

Further details can also be found on the Ontario government's website: Ontario.ca

Please bring this memorandum to the attention of the policing services community. You may contact Kim MacCarl, Manager, Driver Program Development Office at (416) 459-4044 or email Kim.MacCarl@ontario.ca if you have any questions, concerns, or comments.

Thank you for your assistance.

Garalle Crouse

Marcelle Crouse

Associate Deputy Minister, Transportation Safety Division

Ministry of Transportation

Attachments

Appendix 1: Sample Online TDL
Appendix 2: Current In-Person TDL

Appendix 3: Current Notice of Outstanding Licensing Requirements and TDL

Appendix 1: Sample Online TDL



Drinking and Driving Don't Mix – Keep Your Driving Privilege. Le sobriete au Volant – Protegez votre permis de conduire.

To avoid a replacement fee, visit or contact ServiceOntario at 1-800-267-8097 if you have not received your card 2 weeks prior to the Date of Expiry on this Temporary Driver's Licence.

Pour éviter de payer des droits de remplacement, rendez-vous & un bureau de ServiceOntario ou téléphonez au 1-800-267-8097 si vous n'avez pas recu votre carte deux semaines avant la date d'expiration de ce permis de conduire temporaire.

This Temporary Driver's Licence is not to be used as an identity document. Ce permis de conduire temporaire ne peut pas être utilisé comme pièce d'identité.

Appendix 2: Current In-Person TDL

Ontario	Temporary Driver's Permis de conduire						ince of Ontario ice de l'Ontario	Effective Date Date d'entrée en vigueur Y/A M D/J			
Driver's Licence No. N° du permis de conduire		Class Cat.			Helght Talle	Sex Sexe	Date of Birth Date de naissance	Date of Expiry Date d'expiration			
					CM		Y/A M D/J	Y/A	M D/J		
This licence must be signe	/ Signature du titulaire din ink and carried by the driver. e permis à l'encre et le porter sur lui.	Off.	No. Oj	p. No.	Issue Da	ate	Serial No.		Minister of Transpor Ministre des Transp		
To avoid a replacement receive your photo card Licence. / Pour vous exe ou composez le 1 800 26	fee, visit or contact Servi within 2 weeks of the Dat empter des droits de remy 67-8097 si la carte-photo r permis de conduire tempo	ceOntario a te of Expiry placement, ne vous par	on this Ten visitez un c	nporary Dri entre Servi	iver's ceOntario	В					
See reverse for M1, M2, G1 and G2 Volr au verso lee conditions des ca											
Mailing Add		Drinking and Driving Don't Mix - Kee La sobriété au volant – protégez vot									
Queen's Printer for Ontario, 201	16 / © Imprimeur de la Reine pour l'C	Ontario, 2016									

Appendix 3: Current Notice of Outstanding Licensing Requirements and TDL



Ministry of Transportation

Ministère des Transports Ontario

Driver Control Section

Townood ON M7A 1N3

Ministry of Transportation

Driver Improvement Office
Driver Control Section

77 Wellesley Street West, Box 671
Toronto ON M7A 1N3

Ministry of Transportation

Bureau de perfectionnement en con
Section de la surveillance de la conc
77, rue Wellesley Ouest, C.P. 671
Toronto ON M7A 1N3 Bureau de perfectionnement en conduite automobile Section de la surveillance de la conduite automobile

Notice of Outstanding Licensing Requirements Permis de Conduire - Avis de Montant en Souffrance

G*** 20	ты. (416) 235-1773							
Temporary Driver's Licence Number / Permis de conduire femporaire Issued pursuant to the Highway Traffic Act / délivré en vertu du Code de la route	V0010308				Date of Issue Date de délivrance Y/A M D/J			
	This permit is not valid until t Ce permis n'est pas valide a	diquée	2015/02/26					
MTO,MARCH,K 2680 KEELE ST	Date of Birth Date de naissance Y/A M D/J	Height Taille	Sex Sexe	Class Cat,	Cond /End Rest./Aut.			
DOWNSVIEW ONT.	1989/01/12	180	М	G***	***/***			
M3M 3E6	Driver's Licence Number / Numero du permis de conduire M8276 - 51758 - 90112 This licence must be signed and carried by the driver Ce permis doe fire signe or porté par le conducteur				Expiry Date Date d'expiration Y/A M D/J			
					2015/04/19			
	Licensee's Signature / Sign	afure du tilu	laire		nistry of Transportation nistère des Transports			
Reference or Driver's Licence Number Sex	Date of Birth / Date de Y/A M 1989/01	D/J		uspension N méro de sus 24242	pension			
ests Required / Examens exigés Other Documents being Issued / Autres documents	délivrés <u>T</u> e	st Reg'd. newal App.		S	ierial / Numéro			
Road Inside Driver's Lic. Renewal App. Pratique Thécrique Permis de conduire Dem. de rend	. Ex	newai App. amen exigé m. de renou	vellement	V	0010308			
MINISTRY OF TRANSPORTATION ON FEB. 26, 2015, YOUR LICENCE SUSPENSION ENDS FEB. 25, 2015. IF YOU DRIVE BEFORE THIS DATE YOU MAY BE CHARGED WITH DRIVING WHILE SUSPENDED OR DISQUALIFIED AND THE VEHICLE DRIVEN MAY BE IMPOUNDED.	SELON VOTRE DOSSIER DE CONDUITE AU MINISTÈRE DES TRANSPORTS EN DATE DU 26 FÉVR. 2015, LA SUSPENSION DE VOTRE PERMIS DE CONDUIRE PREND FIN LE 25 FÉVR. 2015. SI VOUS CONDUISEZ AVANT CETTE DATE, VOUS POURREZ ÊTRE IMPUTER POUR CONDUIRE PENDANT ÊTRE SUSPENDU OU DISQUALIFIER ET LE VÉHICULE QUE VOUS CONDUIREZ POURRA ÊTRE MIS EN FOURRIÈRE.							
INCLUDING PHOTOGRAPHY TAKE THIS NOTICE AND OTHER IDENTIFICATION TO A DRIVER	POUR OBTENIR UN NOUVEAU PERMIS DE CONDUIRE AVEC PHOTOGRAPHIER, PRÉSENTEZ CET AVIS ET UNE AUTRE PIÈCE D'IDENTITÉ À UN CENTRE D'EXAMEN DE CONDUITE.							
YOUR DRIVER'S LICENCE REINSTATEMENT AND IF YOU WISH TO RETAIN THE ENHANCED, "E" PORTION, OF YOUR DRIVER'S LICENCE YOU MUST TAKE YOUR VALID DRIVER'S LICENCE TO A SERVICEONTARIO CENTRE TO HAVE IT RE-ACTIVATED.	UNE FOIS QUE V LES CONDITIONS RÉTABLISSEMENT CONDUIRE, SI V PARTIE PLUS "I CONDUIRE, VOUS UN CENTRE SERV VOTRE PERMIS I FAIRE RÉACTIVE	REQUI DE VO OUS SO DE VE DEVRE TICEONT DE COND	SES PO TRE PE UHAITE OTRE P Z VOUS ARIO E	UR LE RMIS DI Z CONSI ERMIS I RENDRI T Y PRI	E ERVER LA DE E DANS ÉSENTER			
FEE/MONETARY PENALTY OUTSTANDING. PAY IMMEDIATELY AT A SERVICEONTARIO CENTRE. YOUR LICENCE WILL BE CANCELLED UNTIL PAYMENT IS RECEIVED.	ATTENTION: DRO VOTRE PERMIS/E DE 150 \$ EN SO IMMÉDIATEMENT SERVICEONTARIO JUSQU'À CE QUE	ÉNALIT OUFFRAN DANS U O. VOTR	É PÉCU CE. VE N CENT E PERM	NIAIRE UILLEZ RE IS SER	PAYER A ANNULÉ			
	POUR EN SAVOIF PRÉSENT AVIS.	PLUS,	LISEZ	LE VE	RSO DU			